



Commonwealth of Virginia
Virginia Department of Criminal Justice Services
VOCA Victim Services Grant Program (VSGP):
QUARTERLY NARRATIVE REPORT

Grant Number: 20-A4722VP18

Program Name: Crime Survivor Mental Health Support

Name of Person
Completing Report: Bruce Cruser

Contact Information
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Reporting Period: Fiscal Year 2020

- Quarter 1 (July 1 – September 30) Quarter 2 (October 1 – December 31)
- Quarter 3 (January 1 – March 31) Quarter 4 (April 1 – June 30)

Brief Project

Description: Peer recovery support to crime victims in recovery from mental health trauma.

INFORMATION & INSTRUCTIONS:

- This form seeks narrative information about your Victim Services Grant Program (VSGP) project during the preceding quarter.
- This form is to be completed and uploaded to the Virginia Department of Criminal Justice Services (DCJS) Grants Management Information System (GMIS).
This form is to be completed in addition to data submitted directly to the federal Performance Measurement Tool (PMT). A copy of your PMT data should also be uploaded to DCJS GMIS.
- Complete this form for the quarterly reporting period marked above.
- **Report only on VSGP-funded services and activities.**

QUARTERLY NARRATIVE QUESTIONS

1. On an annual basis, the PMT will require that grantees provide the number of requests for services that were unmet during the year, along with a brief explanation. If available, quarterly and year-to-date data can be reported below.

Number of requests for services that were unmet because of organizational capacity issues:

Number during reporting period	0
Fiscal year-to-date total number	0

Please explain:

The project was presented twice this quarter, once in October and once in November, and although the October session was full initially, some people moved their applications to the November session.

2. Does your organization formally survey clients for feedback on services received?

Yes No (*proceed to Question 4*)

3. On an annual basis, the PMT will request that grantees provide the number of surveys distributed and the number of surveys completed. If available, quarterly and year-to-date data can be reported below.

Number of surveys **distributed** (*includes, but is not limited to, those distributed by hand, mail, or electronic methods*):

Number during reporting period	75
Fiscal year-to-date total number	75

Number of surveys **completed**:

Number during reporting period	65
Fiscal year-to-date total number	65

4. Discuss some of the challenges or changes to your program faced during the course of the reporting period.

We met with positive responses in our initial outreach efforts over the summer, and had more applications than slots available for the first session in October. However, for a variety of reasons the number who eventually attended dropped to 4 (from 12). First we had moved some people to November to be sure there was room, then there were medical issues and employment conflicts that prevented others from attending. We did have 11 attend the November session. It helped that for the November session we increased the number of email follow-up contacts between the application receipt and the event itself, and we emphasized the importance of staying in touch and following through.

5. Provide one brief case study that illustrates and describes the services provided with VSGP funding. **Do not use victim names or include any other identifying information.**

One outreach effort to people training to become peer recovery specialists resulted in two of them attending themselves, so they could not only benefit directly but also learn things that they could then use to help others.

6. Describe any emerging issues or notable trends affecting crime victim services in your service area.

The national conversation on race relations, hate crimes and sexual assault is having an impact on individuals. As mentioned last quarter, there appears to be more awareness of the impact of trauma. Some of this is healthy in that people are more likely to feel they have "permission" to bring up issues, talk about it, but some can be unhealthy if one is not ready or has a supportive environment to process.

7. If the program assisted victims of federally investigated or prosecuted crimes, please provide the number of **federal crime victims** below.

Number during reporting period	N/A
Fiscal year-to-date total number	N/A